

FOUR STARS COMMUNICATION TRADING ENTERPRISE

COMPANY PROFILE

www.fourstars.co.za

073 2533 262

2020

NO.33 HOPE STREET
HOME AFFAIRS BUILDING KOKSTAD



INSTITUTIONAL INFORMATION

Name of Institution	Four Stars Communication
Registration Number	2008/086267/23
Mict Seta	2009/02/618
Accreditation Number Mict Seta	
Accreditation Number ETDP Seta	
Accreditation Number FP n M Seta	ETDPS 1278
Assessor Registration Number	FPM18/PRPACC-119
Moderation Registration Number	RAS/02/2010/1315 RMD/02/2011/517
ETDP & Seta	
SDL Number	L640785756
Accreditation Number	AME 229897
Assessor Registration Number	AMD 348078
Moderation Registration Number	MME 229897
FP& M SETA	FPM18/PRPACC-119
SERVICES SETA	13424
Number Of Years In Operation	11 Years
SDL No	L 640785756
CIDB	10164133
Principal Business	<p>Training in the following:</p> <p>MICT SETA ACCREDITATIONS</p> <p>49077- National Certificate : Information Technology: End User Computing NQF Level 3 130 Credits</p> <p>78964- Further Education and Training Certificate : Technical Support Level 4 163 Credits</p> <p>FP N M SETA ACCREDITATIONS</p> <p>50584- General Education and Training Certificate: Clothing Manufacturing Process NQF Level 1 120 Credits</p> <p>58227- National Certificate: Clothing Textile Fibre Leather Manufacturing Process</p>
FSC COMPANY PROFILE	<p>NQF Level 2 120 Credits</p>

ETDP SETA ACCREDITATIONS

117871- Facilitate Learning Using A Variety of Given Methodologies
NQF Level : 5
10 Credits

115753- Conduct OBE Assessments
NQF Level : 5
15 Credits

115759- Moderate OBE Assessments
NQF Level : 5
15 Credits

SERVICES SETA :

80646- Further Education and Training Certificate: Beauty and Nail
Technology
NQF Level : 04
Credits: 156

21787- National Certificate: Funeral Services Practice
NQF Level : 03
Credits: 122

66249- Further Education and Training Certificate: New Venture
Creations
NQF Level : 4
Credits: 149

61595- Further Education and Training Certificate: Business
Administration Services
NQF Level : 4
Credits: 140

PENDING ACCREDITATIONS

CETA :

65409 : National Certificate : Building and Civil Construction
NQF Level : 3
Credits : 140

24273 : National Certificate : Community House Building
NQF Level : 2
Credits : 124

	<p>77063 : National Certificate : Construction Health and Safety NQF Level : 3 Credits : 133</p> <p>NAMB Trade Test Centre : Painter And Decorator Plaster and Tiler</p> <p>OTHER CURRENT SERVICES Tanning Customer Care Team Building Time Management Financial Management Business Management Business Plans Office Administration Book Keeping Record Keeping HIV / AIDS Cashier Course Supplier / Accreditation</p>
Physical Address:	<p>No 33 Hope Street Home Affairs Building Kokstad 4700</p>
Cell Phone Nr:	073-253-3262
Telephone No	072- 964- 0080
Facsimile:	086-218-8243
Email Address	fscbuhle@gmail.com
<p>Contact Person Mrs Victress Nokuthula Memela Managing Director</p> <p>073 2533 262 Email: fscbuhle@gmail.com</p>	

1. CORPORATE PROFILE

Four Stars Communication is the leading mentor and coach to other Training Providers and Organizations demanding the highest quality and most cost effective Training needs, assessments and moderation in OBE situations. Our business is built on a strong foundation of expertise and a total commitment to delivering on your expectations. We work with you to provide bespoke solutions and we are renowned for delivering tangible facilitation, assessment and moderation.

Four Stars Communication is a Training and Communication company 100% owned and managed by a black South African woman, it was established in 2008, 21st April through SEDA..Our goal is to provide the best training in our community, then in the Eastern Cape Province as a whole and in Kwa Zulu Natal, as we are at the border between the two provinces. As we have been in the training industry for 10 years, we have uploaded over 1000 learners in the National learner Record Database.Four Stars Communication interacts, networks and build business relationships with various Training Institute companies to include various other disciplines required to successfully complete major projects, which includes the following disciplines:

☑ Assessment and Moderation Services

☑ Facilitation

☑ SETA Accreditation

OUR PROMISE

Our promise is that we are committed in providing quality solutions to our customers through unmatched combination of highly trained and skilled personnel, refined process and technologies that will help us deliver in record times.

OUR SERVICES

- Training :Facilitator, Assessor and Moderator
- Clothing Manufacturing Processes (Sewing)
- Beauty and Nail Technology
- Funeral Services
- Business Administration Services
- Cropping
- Tanning and Leather Processing
- Technical Support A+,N+

2. VISION, MISSION AND VALUES

COMPANY MISSION STATEMENT

- To provide a quality, effective and efficient consulting and management services to the total satisfaction of our clients in the Industrial, Utility, Private and Public sectors by:
- ☑ Understanding our clients and their requirements
- ☑ Providing a quality service beyond expectation
- ☑ continuously improving our business performance and processes.
- ☑ consistently obtaining new knowledge in technology and management methodologies.

VISION

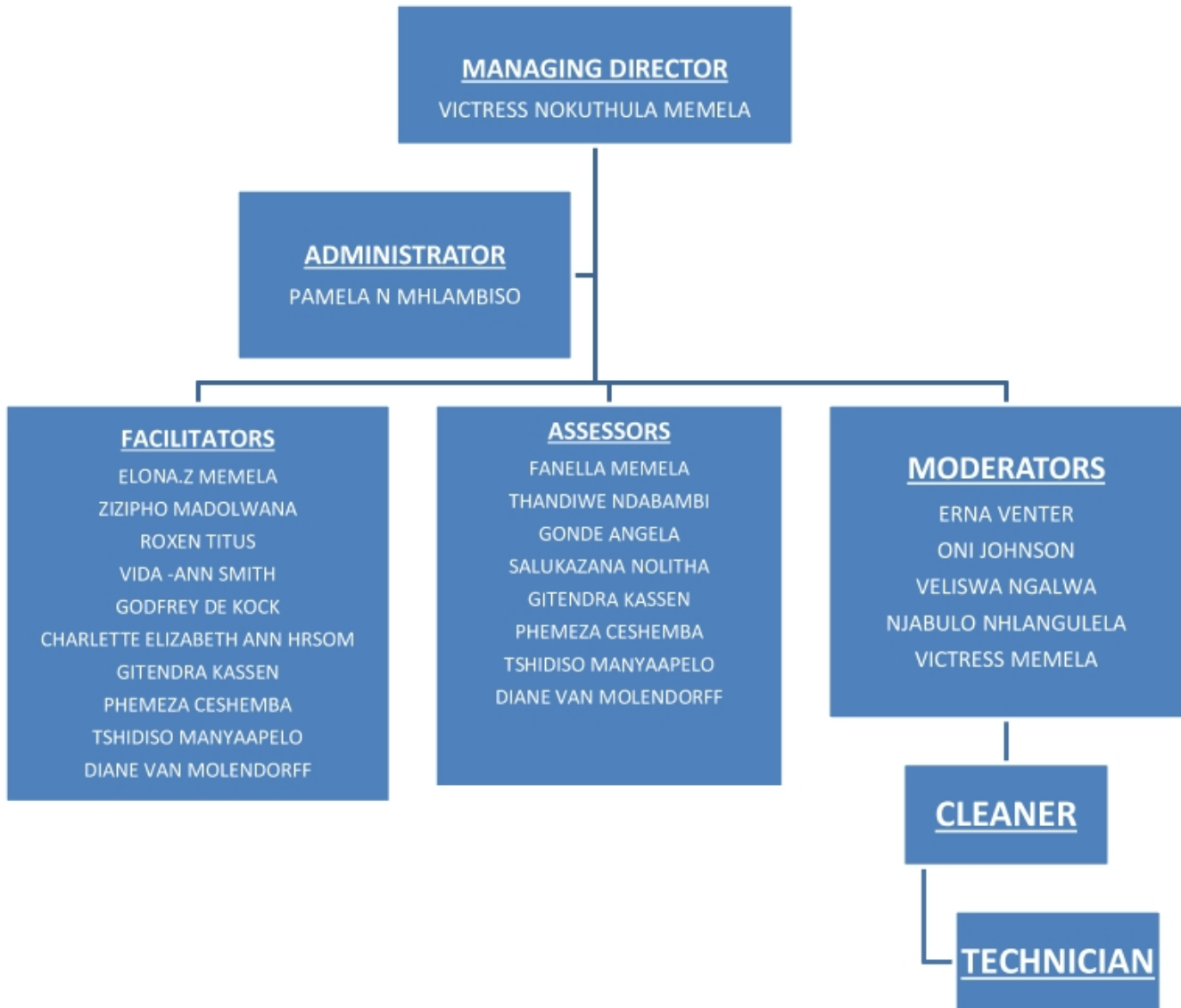
Strive for excellence in providing services and providing good quality products.

To be efficient and effective as a Small Medium Enterprise.

COMPANY VALUES

- The core values that we aspire to and which define our culture are:
- ☑ **Integrity** – Uncompromising integrity in the conduct of business and the promotion of trustworthiness, transparency, fairness and respect for others.
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- ☑ **Excellence** – Delivery of service excellence through quality and passion and the ability to add value through innovation and superior performance.
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- ☑ **Commitment** – Continuous commitment to our Clients and their interests.
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- ☑ **Empowerment** – The empowerment of all employees by encouraging participation, creativity and continuous and appropriate personal development

FSC ORGANOGRAM



SERVICES RENDERED TO VARIOUS INSTITUTIONS

<u>NR</u>	<u>CLIENT</u>	<u>SERVICE RENDERED</u>	<u>CONTACT PERSON</u>	<u>CONTACT DETAILS</u>
1	Sivile Housing Association	Facilitation , Assements and Moderation Services	Oliver Terrassa	039 727 2164
2	Vukani Sizabantu Projects	Sewing Skills	Mr. Bhele	082 936 2972
3	Raohang Craft and Multi purpose centre	Mentorship	Mrs Moso	076 802 7283
3	Silulo Ulutho Technologies	Facilitation ,assessment and moderation services for EUC learner ship	Nandipha Matshoba	0827359915
4	Department of Education	<ul style="list-style-type: none"> ➤ Basic Computer Literacy ➤ Advanced Computer Literacy ➤ Office Administration 	Mr Myolwa	0833744126
5	Mhlontlo Municipality	<ul style="list-style-type: none"> ➤ Advanced Computer Literacy ➤ Advanced Excel ➤ Basic Computer Literacy 	Mrs Thumeka Mabono	0829583819

OTHER ACCREDITED UNIT STANDARDS

Unit Standard ID	Unit Standard Title	NQF Level	Credits
114589	Manage time productively	4	4

120379	Work as a project team member	4	8
252197	Identify and use marketing resources to meet objectives	4	4
252193	Identify potential and existing customers of a business	4	4
252210	Handle a range of customer complaints	4	4
115753	Conduct Outcomes Based Assessments	5	15
117871	Facilitate learning using range of different methodologies	5	10
115759	Moderate OBE assessments	6	10



Four Stars Communication cc

33 Hope Street
Kokstad
4700

For attention Victress Nokuthula Memela

Notification of accreditation with the FP&M-SETA

Enclosed herewith please find your company's status with the FP&M-SETA

The accreditation status with the FP&M-SETA include:

- A. Your ETQA ID with the FP&M-SETA
- B. Provider accreditation number
- C. FP&M-SETA ETQA decision number
- D. Accreditation period from
To
- E. Your record was last updated on

4
FPM18/PRPACC-119
754-0091
2018/11/01
2020/10/31
2018/11/21

Please feel free to raise any queries to the ETQA office.

Yours truly

Johnny Modiba
Acting Executive Manager: QA
FP&M-SETA

OTHER AFFILIATES

1. ASDSA (Association of Skills Developments in South Africa)
2. BWA (Business Women Association)

Awaiting Site Visit

ANNEXTURES :

Accreditation Letters